AMENDMENTS TO THE CLAIMS

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Please amend Claim 1 and add Claims 2-40 as follows.

1 1. (Currently Amended) A machine implemented method, comprising: 2 providing sending a Web page resident on a customer Web server to a requesting user, 3 said the Web page including static content represented by an embedded URL; and wherein the static content is served by a plurality of [[w]]Web caches within a POP 4 5 server network. 1 2. (New) The method of Claim 1, wherein the sending step further comprises: 2 determining traffic loads of a plurality of customer Web servers using a probe server; 3 selecting the customer Web server from the plurality of customer Web servers using a DNS server, the customer Web server having a traffic load more appropriate for a user request 4 5 than traffic loads of other customer Web servers in the plurality of customer Web servers; and 6 sending the user request for the Web page to the customer web server. 7 3. (New) The method of Claim 2, wherein the traffic loads include latency 8 measurements between the probe server and the plurality of customer Web servers. 1 4. (New) The method of Claim 2, wherein the determining traffic loads step measures traffic loads at predetermined intervals. 2 1 5. (New) The method of Claim 1, further comprising: 2 determining service metrics of the plurality of Web caches using a probe server; 3 selecting a Web cache from the plurality of Web caches using a DNS server, the Web 4 cache having service metrics more appropriate for a user request from the Web page than service 5 metrics of other Web caches in the plurality of Web caches: 6 sending the user request for the static content to the Web cache; and

wherein the Web cache sends the static content to the requesting user.

6. (New) The method of Claim 5, wherein the service metrics include metrics 1 2 selected from: HTTP response time, FTP response time, CPU load, memory load. 7. 1 (New) The method of Claim 5, wherein the determining service metrics step 2 determines service metrics at predetermined intervals. 1 8. (New) The method of Claim 5, further comprising: 2 determining whether the requested static content is resident on the Web cache; 3 determining a customer Web server that has the requested static content when the 4 requested static content is not resident on the Web cache; 5 wherein the Web cache retrieves the requested static content from the customer Web 6 server; and 7 storing the requested static content from the customer Web server on the Web cache. (New) The method of Claim 8, wherein the customer Web server from which 1 9. 2 static content is retrieved is predetermined. 1 10. (New) The method of Claim 1, wherein the network of POP servers comprises 2 more than one DNS server. 1 11. (New) A method, comprising: 2 sending a Web page resident on a customer Web server to a requesting user, the Web 3 page including cacheable content represented by an embedded URL and dynamic content 4 represented by a second embedded URL; 5 wherein the dynamic content is served by a plurality of customer Web servers; and 6 wherein the cacheable content is served by a plurality of Web caches within a POP server 7 network. 1 12. (New) The method of Claim 11, wherein the sending step further comprises:

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determining traffic loads of the plurality of customer Web servers using a probe server;

3 selecting the customer Web server from the plurality of customer Web servers using a 4 DNS server, the customer Web server having a traffic load more appropriate for a user request 5 than traffic loads of other customer Web servers in the plurality of customer Web servers; and 6 sending the user request for the Web page to the customer web server. 1 13. (New) The method of Claim 12, wherein the traffic loads include latency 2 measurements between the probe server and the plurality of customer Web servers. 1 14. (New) The method of Claim 12, wherein the determining traffic loads step 2 measures traffic loads at predetermined intervals. 1 15. (New) The method of Claim 11, further comprising: 2 determining service metrics of the plurality of Web caches using a probe server; 3 selecting a Web cache from the plurality of Web caches using a DNS server, the Web 4 cache having service metrics more appropriate for a user request from the Web page than service 5 metrics of other Web caches in the plurality of Web caches; 6 sending the user request for the static content to the Web cache; and 7 wherein the Web cache sends the static content to the requesting user. 1 16. (New) The method of Claim 15, wherein the service metrics include metrics 2 selected from: HTTP response time, FTP response time, CPU load, memory load. 1 17. (New) The method of Claim 15, wherein the determining service metrics step 2 determines service metrics at predetermined intervals. 1 18. (New) The method of Claim 15, further comprising: 2 determining whether the requested static content is resident on the Web cache; 3 determining a customer Web server that has the requested static content when the 4 requested static content is not resident on the Web cache;

5 wherein the Web cache retrieves the requested static content from the customer Web 6 server; and storing the requested static content from the customer Web server on the Web cache. 7 19. 1 (New) The method of Claim 18, wherein the customer Web server from which 2 static content is retrieved is predetermined. (New) The method of Claim 11, wherein the network of POP servers comprises 1 20. 2 more than one DNS server. 1 21. (New) An apparatus, comprising: 2 a module for sending a Web page resident on a customer Web server to a requesting user, 3 the Web page including static content represented by an embedded URL; and 4 wherein the static content is served by a plurality of Web caches within a POP server 5 network. 1 22. (New) The apparatus of Claim 21, wherein the sending module further 2 comprises: 3 a module for determining traffic loads of a plurality of customer Web servers using a 4 probe server; 5 a module for selecting the customer Web server from the plurality of customer Web 6 servers using a DNS server, the customer Web server having a traffic load more appropriate for a 7 user request than traffic loads of other customer Web servers in the plurality of customer Web 8 servers; and 9 a module for sending the user request for the Web page to the customer web server. 1 23. (New) The apparatus of Claim 22, wherein the traffic loads include latency 2 measurements between the probe server and the plurality of customer Web servers.

24. 1 (New) The apparatus of Claim 22, wherein the determining traffic loads module measures traffic loads at predetermined intervals. 2 . 1 25. (New) The apparatus of Claim 21, further comprising: 2 a module for determining service metrics of the plurality of Web caches using a probe 3 server; 4 a module for selecting a Web cache from the plurality of Web caches using a DNS 5 server, the Web cache having service metrics more appropriate for a user request from the Web 6 page than service metrics of other Web caches in the plurality of Web caches; 7 a module for sending the user request for the static content to the Web cache; and 8 wherein the Web cache sends the static content to the requesting user. 1 26. (New) The apparatus of Claim 25, wherein the service metrics include metrics 2 selected from: HTTP response time, FTP response time, CPU load, memory load. 1 27. (New) The apparatus of Claim 25, wherein the determining service metrics 2 module determines service metrics at predetermined intervals. 1 28. (New) The apparatus of Claim 25, further comprising: 2 a module for determining whether the requested static content is resident on the Web 3 cache; 4 a module for determining a customer Web server that has the requested static content 5 when the requested static content is not resident on the Web cache; 6 wherein the Web cache retrieves the requested static content from the customer Web 7 server; and 8 a module for storing the requested static content from the customer Web server on the 9 Web cache.

29. 1 (New) The apparatus of Claim 28, wherein the customer Web server from which 2 static content is retrieved is predetermined. 30. (New) The apparatus of Claim 21, wherein the network of POP servers comprises 1 2 more than one DNS server. 1 31. (New) An apparatus, comprising: 2 a module for sending a Web page resident on a customer Web server to a requesting user, 3 the Web page including cacheable content represented by an embedded URL aand dynamic 4 content represented by a second embedded URL: 5 wherein the dynamic content is served by a plurality of customer Web servers; and wherein the cacheable content is served by a plurality of Web caches within a POP server 6 7 network. 1 32. (New) The apparatus of Claim 31, wherein the sending module further 2 comprises: 3 a module for determining traffic loads of the plurality of customer Web servers using a 4 probe server; 5 a module for selecting the customer Web server from the plurality of customer Web servers using a DNS server, the customer Web server having a traffic load more appropriate for a 6 7 user request than traffic loads of other customer Web servers in the plurality of customer Web 8 servers; and 9 a module for sending the user request for the Web page to the customer web server. 1 33. (New) The apparatus of Claim 32, wherein the traffic loads include latency 2 measurements between the probe server and the plurality of customer Web servers. 1 34. (New) The apparatus of Claim 32, wherein the determining traffic loads module

measures traffic loads at predetermined intervals.

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1	35. (New) The apparatus of Claim 31, further comprising:
2	a module for determining service metrics of the plurality of Web caches using a probe
3	server;
4	a module for selecting a Web cache from the plurality of Web caches using a DNS
5	server, the Web cache having service metrics more appropriate for a user request from the Web
6	page than service metrics of other Web caches in the plurality of Web caches;
7	a module for sending the user request for the static content to the Web cache; and
8	wherein the Web cache sends the static content to the requesting user.
1	36. (New) The apparatus of Claim 35, wherein the service metrics include metrics
2	selected from: HTTP response time, FTP response time, CPU load, memory load.
1	37. (New) The apparatus of Claim 35, wherein the determining service metrics
2	module determines service metrics at predetermined intervals.
1	38. (New) The apparatus of Claim 35, further comprising:
2	a module for determining whether the requested static content is resident on the Web
3	cache;
4	a module for determining a customer Web server that has the requested static content
5	when the requested static content is not resident on the Web cache;
6	wherein the Web cache retrieves the requested static content from the customer Web
7	server; and
8	a module for storing the requested static content from the customer Web server on the
9	Web cache.
1	39. (New) The apparatus of Claim 38, wherein the customer Web server from which
2	static content is retrieved is predetermined.

1 40. (New) The apparatus of Claim 31, wherein the network of POP servers comprises

2 more than one DNS server.